

B U L L E T I N

TB 6

SUBJECT: POSSIBLE WIRING ERROR IN 96K SENSOR HARNESS

It has come to our attention that a number of 96K Sliding Door Systems may have been shipped from the factory with a wiring error in the sensor harness. The wiring error is NOT a safety concern in any way. This bulletin serves to inform our customers of the potential issue, explain the cause of the issue, and offer a solution for systems already shipped.

Symptom: Upon initial power-up, door does not operate after given an activation signal.

Cause: The sensor harness that plugs into the 96K Control Box is wired incorrectly. The wires connected to the breakaway circuit are attached in such a manner that the door control is always in breakaway mode. In this mode, the door ignores all activation signals and remains stationary.

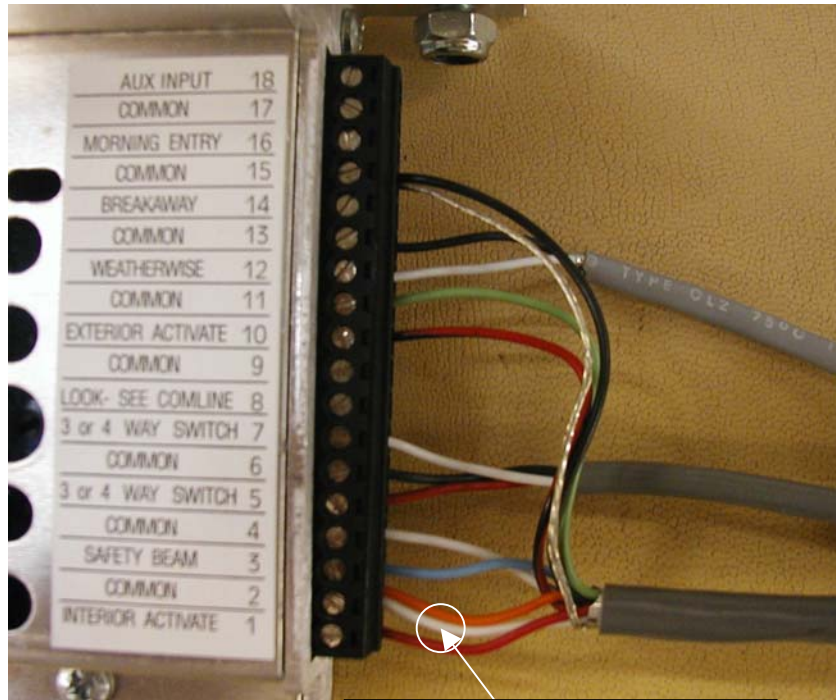
Solution:

(REFER TO PICTURES ATTACHED)

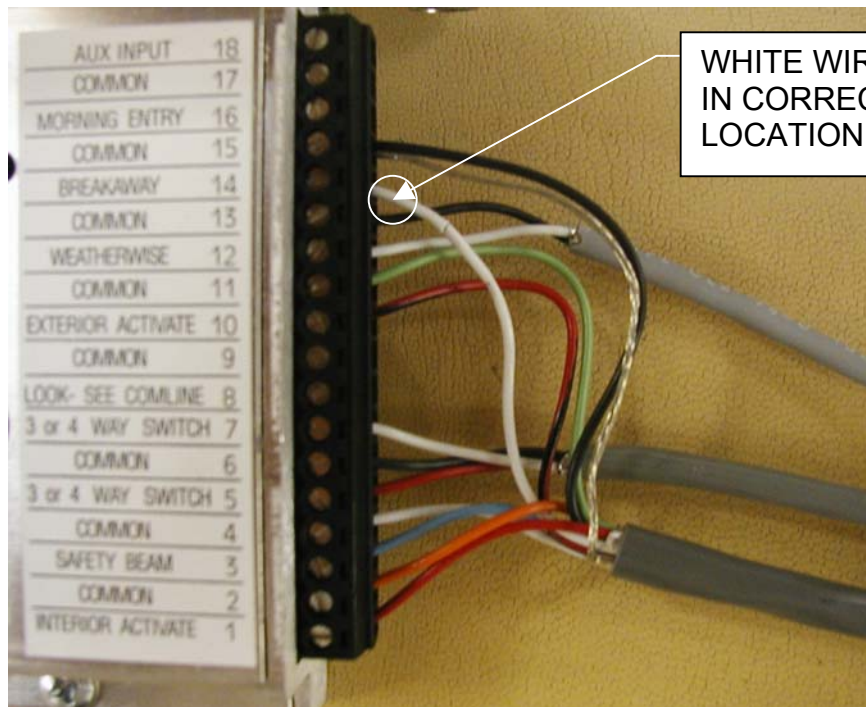
1. Loosen screw of connector position 2 "COMMON".
2. Remove white wire only from connector.
3. Verify that the orange wire is still properly inserted in connector position 2 and tighten screw.*
4. Insert (previously removed) white wire in terminal position 14 "BREAKAWAY" and tighten screw.*
5. Perform test of door system as outlined in 96K Instruction Manuals.

**Important note: When inserting wire into connector, care must be taken to ensure that the wire, not the insulator, is clamped down firmly when the screw is tightened.*

Again, this wiring error is in no way a safety concern. We apologize to all of our customers for any inconvenience that this error may have caused. Please contact the factory with any questions you may have.



WHITE WIRE IN INCORRECT LOCATION.



WHITE WIRE IN CORRECT LOCATION.